

L I M I T E D WARRANTY

FOR AUSTRALIA AND NEW ZEALAND

L5028

TEN YEAR REDUCING SURFACE WARRANTY: *

The Manufacturer warrants the granite-like surface material of the TIGER RIVER® PORTABLE SPA not to peel, crack, wrinkle, blister or delaminate for a period of ten years from its purchase date. The granite surface is non-permeable and will not absorb odours, bacteria or pollutants.

FIVE YEAR STRUCTURAL/PLUMBING WARRANTY:

The Manufacturer warrants the TIGER RIVER® PORTABLE SPA™ not to leak for five years from its purchase date. This warranty specifically covers leaks from the spa shell, wall fittings, jet fittings, internal plumbing, internal glue joints, freeze drains and all bonded parts including the filter compartment and light lens.

FIVE YEAR NO-FAULT™ HEATER WARRANTY:

The Manufacturer unconditionally warrants the NO-FAULT heater to be free from defects in materials and workmanship for five years. The warranty defines unconditional as warranty coverage without exception provided that the component has failed to operate properly within the spa's system.

THREE YEAR COMPONENT WARRANTY:

The Manufacturer warrants the electrical components, jets, pumps, air valves, levers, equipment compartment plumbing and other TIGER RIVER® PORTABLE SPA components against malfunction, leaking or defects in materials or workmanship for a period of three years from the spa's purchase date. Filter cartridges, spa pillows and cover locks are not included in this warranty, but are warranted to be free from defects in materials or workmanship at the time of delivery to the original consumer purchaser. (Spa covers, Fresh Water™ Ozone purification systems, jet replacement kits, and other spa accessories are specifically excluded from this warranty, although they may be covered by other warranties. Please check with your dealer for details)

THREE YEAR SUREWOOD™ CABINET WARRANTY:

The Manufacturer warrants the SureWood cabinet material not to peel, crack, wrinkle, blister, or delaminate and to be free from defects in material and workmanship for a period of three years from the spa's purchase date. This warranty specifically covers the cabinet's structural integrity (exclusive of surface stain), including all glue and integral bonded joints.

The Surewood cosmetic finish is warranted to be free from all defects at the time of initial delivery to the original consumer purchaser. Fading and weathering of the surface will naturally occur over time and are not considered to be warrantable defects. To restore the SureWood cabinet's appearance refer to the spa Owner's Manual for proper care and maintenance instructions.

ONE YEAR LED LIGHT ASSEMBLY WARRANTY:

The Manufacturer warrants the LED light assembly, which consist of all lights within the spa, including the main light and lighting of any water feature, to be free from defects in materials and workmanship for one year.

WARRANTY PERFORMANCE:

In the event of any malfunction or defect covered under the terms of this warranty, a Factory Authorised Service Agent of The Manufacturer will repair the TIGER RIVER® PORTABLE SPA. To make a claim under this warranty, contact your dealer. There will be no charge for parts, labour or the freight costs for parts necessary to repair the spa. In some cases, reasonable repairman travel charges may be assessed if you live beyond the normal servicing area of the Factory Authorised Service Agent. Contact the Manufacturer and/or your dealer in writing with any warranty claim, along with a copy of your original purchase receipt

indicating the date of purchase, within ten (10) days of the of the malfunction being discovered. The Manufacturer reserves the right to inspect the malfunction or defect on location.

EXTENT OF WARRANTY:

This warranty extends only to the original consumer purchaser of the TIGER RIVER® PORTABLE SPA when purchased and originally installed or relocated within the boundaries of Australia and New Zealand and terminates upon transfer of ownership by the original consumer purchaser prior to the expiration of the warranty period, or if the spa is installed or relocated outside the boundaries of Australia or New Zealand.

LIMITATIONS:

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without the Manufacturer's prior written consent, accident, acts of God, misuse, abuse, use of an accessory not approved by the Manufacturer, failure to follow the Manufacturer's Pre-Delivery Instructions and Owner's Manual, or repairs made or attempted by anyone other than an authorised representative of the Manufacturer. Alteration includes, but is not limited to, any component or any plumbing change, or electrical conversion. Spas used in a non-residential application are covered by this Limited Warranty for a period of one year only.

DISCLAIMERS:

The Manufacturer shall not be liable for loss of use of the TIGER RIVER® PORTABLE SPA or any other incidental or consequential costs, expenses or damages, which may include but are not limited to, the removal of a permanent deck or other custom fixture, or the necessity for crane removal. Under no circumstances shall The Manufacturer or any of its representatives be held liable for injury to any person or damage to any property, however arising.

LEGAL REMEDIES:

This warranty gives you specific legal rights and you may have other rights which vary between Australia and New Zealand. No part of this warranty is to be read as limiting or invalidating any non-excludable rights that may apply under other consumer rights or obligations.

CUSTOMER SERVICE:

For customer service, contact a Factory Authorised Service Agent immediately. If you do not know who your local representative is, contact The Manufacturer.

THE MANUFACTURER

AUSTRALIA

Hot Spring Spa Australasia Pty Ltd.
Suite G 16A, 566 St Kilda Rd, Melbourne,
VIC 3004, Australia.
ABN 52 056 538 820
Phone 03 9526 8982 Fax 03 9526 8983

NEW ZEALAND

Hot Spring Spas New Zealand Ltd.
35 William Pickering Drive,
Albany, AUCKLAND
Phone 09 415 3230 Fax 09 415 4375



* Ten year reducing warranty: years 1 to 6 : 100% cover, year 7 : 60%, year 8 : 45%, year 9 : 30%, year 10 : 15%.

AUSTRALIAN AND NEW ZEALAND VARIATIONS TO THE USA PRINTED BROCHURE

A range of Tiger River Portable Spas are manufactured in Australasia under licence to Watkins Manufacturing Corporation, Vista, California. The power supply in Australia and New Zealand is 230V 50Hz (the USA power supply is 110V 60Hz). Because of this difference, certain items of equipment on the locally manufactured spa differ to that described in the USA printed brochure. The variations are listed below:

Power Supply: The Sumatran and Bengal models run on 230 volts and require a 10 amp dedicated standard power outlet.

Heater: The Sumatran and Bengal Spa models have a 230 volt, 1.5kw heater.

Hydrojet Pump: The Sumatran and Bengal Spa models have a Hydrojet pump with a rating of 1.65hp Continuous Duty, 3.5hp Breakdown Torque.

Electrical Safety: The Sumatran and Bengal models conform to, and have been designed and constructed to exceed, the joint Australian and New Zealand Standard for electrical equipment for Spa Pools, AS3136/NZ6232.

For Sumatran and Bengal spas an Earth Leakage Circuit Breaker (ELCB) is standard for electrical equipment on the supply side of the 10m power cord (referred to as a GFCI in the USA brochure). This protects the spa and the power cord.

Foam Insulation: Because of local requirements the actual process differs to that used in the USA. However all models are fully foam insulated to maximise energy efficiency. Ask your local dealer for a copy of a local test report showing actual running costs.

Caspian Model: Not available in Australia or New Zealand

THE MANUFACTURER

AUSTRALIA

Hot Spring Spa Australasia Pty Ltd.
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Phone 03 9526 8982
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NEW ZEALAND

Hot Spring Spas New Zealand Ltd.
35 William Pickering Drive,
Albany, AUCKLAND
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